

All On Mobile & Whitespace Mobile Accessibility Statement

Find out how we're checking our system for accessibility issues, and what we consider to be a disproportionate burden.

Scope of this statement

This statement applies to the Whitespace Mobile / All On Mobile back-office system and mobile apps.

Using the system

This system provides an operational tool that is not accessed by the public, it is provided as a secure website by Whitespace Work Software Ltd. We want as many people as possible to be able to use this website, however we face a disproportionate burden in the cost of achieving full AA compliance across the system.

We recognise that in order to achieve compliance, we should make it possible for you to:

- change colours, contrast levels and fonts;
- zoom in up to 300% without the text spilling off the screen;
- navigate the website using just a keyboard;
- navigate the website using speech recognition software; and
- listen to the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).

Technical information about this website's accessibility

Whitespace Work Software Ltd is committed to making its systems accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status: This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

How accessible this website is

We know parts of this website are not sufficiently accessible:

- when using a screen reader;
- not all input fields have clear labels or instructions; and
- whilst font colours used meet 'A' level compliance they do not all meet 'AA' level contrast compliance.

How accessible the mobile apps are

The Whitespace Mobile and AI On Mobile systems are supported by apps, we know that elements of the apps are not sufficiently accessible:

- we provide text size options but these do not fully extend to 200% zoom equivalence; and
- whilst font colours used meet 'A' level compliance they do not all meet 'AA' level contrast compliance.

Assessment of costs and benefits

The accessibility regulations say that we do not need to make a website accessible if doing so would impose a disproportionate burden on us. Based on our audit, we believe that the costs of re-writing of the many pages of website involved would be a disproportionate burden on our organisation and not commercially justifiable.

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email: info@whitespacews.com
- call: 01483 231 650

We'll consider your request and get back to you in 10 days.

AbilityNet [<https://mcmw.abilitynet.org.uk/>] has advice on making your device easier to use if you have a disability.

What we're doing to improve accessibility

Our roadmap for this website is that as we create new elements of the website, or replace the existing functions these will be completed to be compliant with the WCAG 2.1 AA standard. By this approach we will achieve a compliant system, but without the disproportionate burden of addressing compliance as a single investment.

How we tested this website

Whitespace last conducted an audit of the website in Feb 2021. The test was carried out by ourselves at Whitespace.

This statement was prepared on 01/03/2021. This statement was last updated on 01/03/2021.